

# Triple T Conference Schedule

\* Schedule is subject to change - please visit registration table for most updated schedule

## Thursday, March 14, 2024

07:30 AM - 04:15 PM	Registration/Check In Table Opens Lower Foyer		
07:30 AM - 08:00 AM	Doors Open for Opening Session Grand Hall		
08:00 AM - 08:30 AM	Opening Session Grand Hall		
08:45 AM - 09:45 AM <i>*PICK ONE</i>	Unmask the Imposter! How to Own the Success You've Earned	A Season for Growth	The Pursuit
	Andrea King-Smith	Hannah Sande	Valerie D'Intino
	Classroom 240	Classroom 222	Classroom 231
09:45 AM - 10:00 AM	Morning Snack Break - Sponsored by Moetivations Upper Foyer		
10:00 AM - 11:00 AM <i>*PICK ONE</i>	The Art of Communication: Giving and Receiving Feedback	911 Chaplains: Tending to the Soul of Dispatchers	Crisis Intervention Team (CIT): An Overview for Call Takers and Dispatchers
	Dru Clarke	Brandi Powell	Joey Thacker & Chris Parks
	Classroom 240	Classroom 222	Classroom 231
11:00 AM - 11:15 AM	15 Minute Break Upper Foyer		
11:15 AM - 12:15 PM <i>*PICK ONE</i>	Be a Champion of Change	A Path to Calm: Holistic Techniques for Stress Management	Quality Assurance: Calibration, Recognition, and Your Feedback Gap
	Andrea King-Smith	Melissa Lounsbury	Maureen Dieckmann
	Classroom 240	Classroom 222	Classroom 231
12:25 PM - 12:30 PM	Ribbon Cutting and Opening of Exhibit Hall Grand Hall		
12:30 PM - 1:30 PM	Lunch - Sponsored by Southern Software, Inc. Grand Hall		
01:45 PM - 03:45 PM	A Conversation on Culture, Community, and Belonging Andrea King-Smith & Dru Clarke Upper Foyer		
03:45 PM - 04:00 PM	Afternoon Snack Break - Sponsored by Moetivations Grand Hall		
04:00 PM - 05:00 PM <i>*PICK ONE</i>	A Daughter's Cry Goes Unanswered	Our Best Boundaries	Dispatch to Data
	Hank Hunt	Hannah Sande	Courtney Corriere & Chief Brewster
	Classroom 240	Classroom 222	Classroom 231
06:00 PM - 08:00 PM	Networking & Togetherness Event <i>*Attendees will be responsible for purchasing of their food/meals/drinks at this event - TTT has only reserved the space</i> Papa Julio's Grill - 735 E Main St Abingdon, VA		

## Friday, March 15, 2024

07:45 AM - 04:15 PM	Registration/Check In Table Opens Lower Foyer
07:45 AM - 08:00 AM	Doors Open for Morning Motivation Grand Hall
08:00 AM - 08:15 AM	Morning Motivation Valerie D'Intino Grand Hall

**Friday, March 15, 2024 (cont.)**

08:30 AM - 09:30 AM <i>*PICK ONE</i>	How Sharp is Your Pencil?	No Bad Teachers: What we can Learn from Bad Bosses, Lazy Leaders, and Touchy Trainers	Virginia Relay
	Hank Hunt	Samantha Hawkins	Felecia Smith
	Classroom 240	Classroom 222	Classroom 231
09:30 AM - 09:45 AM	Morning Snack Break - Sponsored by EPNB Solutions		
	Grand Hall		
09:45 AM - 10:45 AM <i>*PICK ONE</i>	Officer Down	The New Normal: Doing More with Less	When Push Comes to Shove: Domestic Violence in First Responder Families
		Maureen Dieckmann	Morrissa Ahl-Moyer
		Classroom 222	Classroom 231
10:45 AM - 11:00 AM	09:45 AM - 12:15 PM	15 Minute Break	
		Grand Hall	
11:00 AM - 12:00 PM <i>*PICK ONE</i>	Captain Randy Bonds and Ashley Griffith	Wellness 101: Understanding the Basics	National Weather Service
		Sara Brady	Anthony Cavallici
		Classroom 222	Classroom 231
12:00 PM - 12:15 PM	Classroom 240	15 Minute Break	
		Grand Hall	
12:15 PM - 12:25 PM	Mindfulness Exercise & Activity		
	Valerie D'Intino		
	Grand Hall		
12:30 PM - 01:30 PM	Lunch - Sponsored by Xybix		
	Grand Hall		
01:30 PM - 01:45 PM	Dedicated Time with Vendors before Exhibit Hall Closure		
	Grand Hall		
02:00 PM - 02:50 PM <i>*PICK ONE</i>	How Not to Get Sued	Welcome to the Thunderdome: Supporting Your Staff	<i>No sessions in this classroom at this time</i>
	Connie Gartin	Shannon White	
	Classroom 240	Classroom 222	Classroom 231
02:50 PM - 03:00 PM	Afternoon Snack Break - Sponsored by EPNB Solutions		
	Upper Foyer		
03:00 PM - 03:50 PM <i>*PICK ONE</i>	Professionalism in the Midst of Pandemonium	Telecommunicators are the Voice in the Calm, but What is our Calm Down Shortcut?	Lobbying 101: Emergency Communication Specialist Version
	Valerie D'Intino	Julie Lockhart	Jennifer Rosenfeld
	Classroom 240	Classroom 222	Classroom 231
03:50 PM - 04:00 PM	10 Minute Break		
	Upper Foyer		
04:00 PM - 04:50 PM <i>*PICK ONE</i>	Ripple Effect: How Attitude Impacts the Workplace	So You're a Dispatcher ... Now What?	<i>No sessions in this classroom at this time</i>
	Steve Sutton	Holly Williams	
	Classroom 240	Classroom 222	Classroom 231
<b>~ Break Between Sessions and Keynote ~</b>			
06:00 PM - 06:30 PM	Doors Open for Keynote & Celebration Dinner		
	Grand Hall		
06:30 PM - 10:00 PM	Celebration Dinner & Keynote Address by Sara Weston		
	Grand Hall		

**Saturday, March 16, 2024**

07:45 AM - 10:45 AM	Registration/Check In Table Opens		Dispatcher Debates 08:00 AM - 12:00 PM
	Lower Foyer		
08:00 AM - 09:00 AM <i>*PICK ONE</i>	Influential Leadership	Embracing Technology in the 911 Center	
	JaCorey Glaude	Casey Rives	
	Classroom 240	Classroom 222	
09:00 AM - 09:15 AM	15 Minute Break		
	Upper Foyer		
09:15 AM - 10:15 AM <i>*PICK ONE</i>	Next-Gen (NG) 101	LEAD: Leadership, Engagement, and Discussion	
	Sara Weston	Shanon White	
	Classroom 240	Classroom 222	
10:15 AM - 10:30 AM	15 Minute Break		
	Upper Foyer		
10:30 AM - 11:30 AM <i>*PICK ONE</i>	Ready or Not Preparedness Mindset	What's the Address of Your Emergency	
	JaCorey Glaude	Tiffany Grier	
	Classroom 240	Classroom 222	
11:30 AM - 12:00 PM	<i>No remaining sessions for Classroom 240 &amp; Classroom 222</i>		Classroom 231

*Thank you for attending! We are so happy that you were able to join us!*

Event Organized by:  
**The Tenacious Telecommunicator, LLC**  
 Stay Tenacious and Never Stop Pursuing!

*Please Support our Sponsors:*

<b><u>Gold Sponsors:</u></b>
Southern Software, Inc. - Thursday Lunch Sponsor Xybix - Friday Lunch Sponsor
<b><u>Support Level Sponsors:</u></b>
EPNB Solutions - Friday Snack Sponsor Moetivations - Thursday Snack Sponsor

***Please Take Advantage of FREE Professional Headshots:***

Located in the Lower Foyer - Under the stairs next to Registration and across from the Grand Hall.

**Conference Meals:**

<b>Thursday Lunch</b>	Chick Fil A: Nugget Boxed Lunch, Sandwich Boxed Lunch, Veggie Wrap, or Salad
<b>Friday Lunch</b>	Hethwood Market: Turkey and Cheese Wrap Boxed Lunch, Pork BBQ Sandwich Boxed Lunch, Veggie Quesadilla, or Fruit Tray
<b>Friday Dinner</b>	Hethwood Market Buffett: Brisket, Vegetarian Lasagna, Mashed Potatoes, Broccoli Casserole, Garden Salad, and Banana Pudding