



ALWAYS FRESH, NEVER STALE

PRESENTED BY: TOBY J. AKERS JR.

Objectives:

- Define and clarify change as it relates to Public Safety
- Investigate technological changes as they relate to Public Safety
- Discuss internal societal changes that affect Public Safety.
- Discuss external societal changes that affect Public Safety.
- Learn legislative changes as they relate to Public Safety.
- Encourage the adoption of a "FRESH" philosophy

Defining Change:

What does change mean to you? _____

Change is ...

The _____ of a _____

Areas of Resistance:

The three major reasons people resist change are ...

Overcoming Resistance:

Three tips to overcome resistance you will try in your agency ...

Discussion on Change:

List some examples on how your agency has changed in the area of technology, society/community, and legislatively.

Technology Activity:

Take a moment, close your eyes, and daydream about a technology you want to see in your communications center.

Societal/Community Change:

It is important that we...

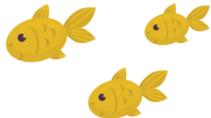
_____ our _____

and treat everyone with _____

FOIA Exercise:

What fish are you right now? _____

What fish do you hope to become? _____



How will you accomplish/maintain this? _____

F-R-E-S-H Acronym:

F _____

R _____

E _____

S _____

H _____

**Stay
Fresh**

*Thank you
for attending!*

Contact Me:



Toby J. Akers Jr.

akerstj@nr911.org

540-357-0801

